

Notice to SEC Members receiving End of the Month billing statements -

Your January billing statements, dated 1/31/19, include a billing adjustment that is necessary to correct the incorrect Debt Cost Adjustment and Power Cost Adjustment factors included in the October 2018 billing statements. This error occurred during a billing software upgrade which did not update these factors correctly. This correction also affects the "Taxes" amount and any "Franchise Fee" amounts for the October 2018 bills.

The line titled "**Previous Unpaid Balance Subject to Cutoff**" on your January bill includes the adjustment amount. Due to software limitations and the nature of the adjustments, this description does not accurately reflect the type of adjustment that occurred. Please note that if you had a previous unpaid balance, that amount is also included in this line item.

The example below reflects the correct factors included on the September bills. These same factors were used, incorrectly, in October. The table below has the correct factors that should have been used in the October bills.

The final example reflects how the adjustment is shown on your January statement. The average adjustment is \$3.13 for affected accounts. However, your adjustment will be based on your actual kWh usage for October 2018.

We apologize for any inconvenience this may have caused. Please be assured that this adjustment **will not** affect your payment history or your deposit. **You will not be disconnected for the adjustment amount.**

**September 2018 Billing Statement**

SERVICE		NO. DAYS	BILL TYPE	READING		MULTIPLIER	KWH USAGE	CHARGES	
FROM	TO			PREVIOUS	PRESENT				
08/20/18	09/14/18	25	5	34177	34400	1	223	27.88	
-0.002268	DEBT COST ADJUSTMENT							223	-0.51
	DEPOSIT FEES								50.00
	SYSTEM CHARGE								12.50
0.012040	POWER COST ADJUSTMENT							223	2.68
	CONNECT FEE CHARGE								15.00
	FRANCHISE FEE								0.85
	TAXES								3.16
TOTAL CURRENT BILL DUE								10/22/18	111.56
PREVIOUS AMOUNT DUE									0.00
THANK YOU FOR YOUR PAYMENT								08/17/18	-65.00
PREVIOUS CREDIT BALANCE									-65.00
TOTAL AMOUNT DUE									46.56

**October 2018 Billing Statement**

SERVICE		NO. DAYS	BILL TYPE	READING		MULTIPLIER	KWH USAGE	CHARGES	
FROM	TO			PREVIOUS	PRESENT				
09/14/18	10/15/18	31	0	34400	34674	1	274	34.25	
-0.002268	DEBT COST ADJUSTMENT							274	-0.62
	SYSTEM CHARGE								15.00
0.012040	POWER COST ADJUSTMENT							274	3.30
	FRANCHISE FEE								1.04
	TAXES								3.86
TOTAL CURRENT BILL DUE								11/20/18	56.83
PREVIOUS AMOUNT DUE									46.56
THANK YOU FOR YOUR PAYMENT								10/22/18	-46.56
TOTAL AMOUNT DUE									56.83

Correct Factors	
Debt Cost Adjustment	
Residential	-0.003405
Commercial	-0.002837
Power Cost Adjustment	
	.014043

**January 2019 Billing Statement**

SERVICE		NO. DAYS	BILL TYPE	READING		MULTIPLIER	KWH USAGE	CHARGES	
FROM	TO			PREVIOUS	PRESENT				
12/17/18	01/15/19	29	0	35467	35948	1	481	60.13	
-0.002543	DEBT COST ADJUSTMENT							481	-1.22
	SYSTEM CHARGE								15.00
0.009129	POWER COST ADJUSTMENT							481	4.39
	FRANCHISE FEE								1.57
	TAXES								5.82
TOTAL CURRENT BILL DUE								02/20/19	85.69
PREVIOUS AMOUNT DUE									87.40
PREVIOUS UNPAID BALANCE SUBJECT TO CUTOFF									0.26
TOTAL AMOUNT DUE									85.95